

**Nancy K. Etzel, MSN, RN, ACNP-BC**  
**nkecrnp@gmail.com**

**EDUCATION**

<b>West Chester University of Pennsylvania</b> <i>Master of Business Administration</i>	<b>Expected Graduation May 2024</b>
<b>American Nurses Credentialing Center Board Certification</b> <i>Adult Acute Care Nurse Practitioner</i>	<b>Dec 2008</b>
<b>University of Pennsylvania School of Nursing</b> <i>Master of Science in Nursing, Adult Acute Care Nurse Practitioner</i>	<b>Aug 2008</b>
<b>University of Pennsylvania School of Nursing</b> <i>Accelerated Bachelor of Science in Nursing</i>	<b>Dec 2005</b>
<b>Niagara University</b> <i>Bachelor of Arts in International Studies and Spanish</i>	<b>Dec 1998</b>

**PROFESSIONAL EXPERIENCE**

**Director of Global Pediatric Education** Jan 2019-present  
*Children's Hospital of Philadelphia, Philadelphia, PA*

- Responsible for the administrative management of Global Medicine's educational programs, including Philadelphia-based programs for international learners, education outreach outside the US, and externally-facing online learning management system providing pediatric healthcare education.
- Led development and revamp of CHOP's Online Pediatric Education Network (CHOP OPEN), providing hundreds of hours of cutting-edge, open-access content created by CHOP faculty to users worldwide.
- Liaison between CHOP and international health practitioners including physicians, nurses, and other clinicians.
- Collaborate closely with Medical Director of Global Medicine, Chief Strategy Officer, VP of Global Business Development, Global Medicine leaders and staff, clinical directors, department chiefs, and other CHOP senior leadership and staff to ensure CHOP meets its global educational mission.
- Management of internal budget and formalized agreements between CHOP and international collaborators.
- Raise public awareness of CHOP's global educational mission internally, externally, and internationally.

**Clinical and Laboratory Instructor (BSN and MSN level)** multiple semesters 2005-2011; 2022-present  
*University of Pennsylvania School of Nursing, Philadelphia, PA*

- Teach in situ and simulation/practice lab clinical skills, critical thinking, and time management to BSN and MSN students, including evaluation and grading of students' clinical performance and written assignments.
- Educate and mentor advanced practice student nurses in the development of advanced health assessment skills appropriate for clinical practice via guided provider-patient interaction, hands-on physical assessment, and subjective and objective data collection.
- Clinical faculty member for AGACNP students and senior-level undergraduate nursing students, guiding clinical judgment and critical thinking during clinical rotations in inpatient and outpatient settings.

**Nurse Practitioner: Division of Trauma, Emergency Surgery, and Surgical Critical Care** Feb 2014-April 2021  
*Hospital of the University of Pennsylvania / Penn Presbyterian Medical Center, Philadelphia, PA*

- Primary clinical care provider for critically ill inpatient trauma and emergency surgery patients admitted to floor/stepdown and observation. Provided continuity of evidence-based care in collaboration with attending surgeon, residents, multidisciplinary patient care team and consulting services in an urban Level I Trauma Center.
- Precepted AGACNP (Adult/Gerontology Acute Care Nurse Practitioner) students during clinical rotations. Provided simulation education to nurses. Oriented surgical and Emergency Medicine residents to Trauma service.
- Delivered interactive educational lectures to Penn nurses based on case studies and current medical literature. Publicly spoke as lecturer and panel contributor in local and international Trauma-related conferences.
- Provided clinical and technical support to three University of Pennsylvania Health System hospitals as EPIC (PennChart) "super user" during electronic health record (EHR) system migrations.

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- Assisted in the 2015 transition of Trauma department staff and infrastructure from one hospital to another.
- Performed administrative duties including maintaining metrics indicative of discharge planning and length of stay goals, collaboration with Performance Improvement department, event debriefings, and staff scheduling.

**Nurse Practitioner: Department of Neurosurgery**

Mar 2012-Feb 2014

*Pennsylvania Hospital, Philadelphia, PA*

- Managed perioperative clinical care of spine, brain, neurovascular, neuroendocrine, neuro-oncology, and deep brain stimulator inpatients on surgical care floors and intensive care units.
- Collaborated with multidisciplinary staff including attending physicians in various specialties, advanced practitioners, residents, nurses, physical therapists, speech therapists to provide comprehensive care.

**Critical Care Nurse Practitioner**

Oct 2011-Mar 2012

*Pulmonary Medicine, Infectious Disease & Critical Care Consultants Medical Group, Inc., Sacramento, CA*

- Collaborated with critical care nurses and physicians to remotely manage medical and surgical intensive care patients in eight hospitals in the Sutter Health network using the VISICU eCare system and other EHRs.
- Common diagnoses included sepsis, congestive heart failure, acute renal failure, respiratory failure, diabetic ketoacidosis, asthma/chronic obstructive pulmonary disease exacerbations, pneumonia, atrial fibrillation, metastatic cancer, cellulitis, and gastrointestinal bleeds.

**Level III Staff RN, Rhoads 5 Surgical Intensive Care Unit**

Mar 2006-Aug 2011

*Hospital of the University of Pennsylvania, Philadelphia, PA*

- Provided expert nursing care to critically ill patients as charge nurse and staff nurse on a 24-bed Beacon Award-winning intensive care unit with a patient population including trauma, orthopedics, neurosurgery, colorectal, endocrine and oncologic, gastrointestinal, plastic, thoracic, urologic, vascular, transplant and general surgery.
- Precepted students, new-to-practice RNs, and experienced RNs in general unit orientation and specialized orientation such as CRRT (continuous renal replacement therapy).
- Taught in Trauma Nurse Course, ATCN, and other hospital-based educational lectures, clinical practice environments, and simulations.
- Coordinated community outreach program/partnership to expose high school students to the hospital setting.

**Clinical Program Manager / Consultant**

Jun 2009-Jul 2011

*Nurses Now International, Monterrey, Mexico / Houston, TX / Dallas, TX*

- Lead developer and nursing educator for a unique program with international and interdisciplinary team members to enhance theoretical and clinical skills of experienced Mexican nurses, teach home-country leadership skills, and potentially transition into the U.S. nursing workforce.
- Created and refined nursing curriculum design for five consecutive 10-week "Clinical Boot Camps" to ensure that NNI nurses' knowledge was concordant with Bloom's Taxonomy, QSEN, NCSBN, and Joint Commission standards.
- Recruited and supervised experienced U.S. nurses to lecture on specialty content areas.
- Advised and mentored Mexican nurses at various stages of their education, including individual tutoring, enhancement of leadership and critical thinking, NCLEX-RN prep, and transition to practice in the U.S.

**Research Assistant, Center for Health Outcomes and Policy Research**

Sep 2003-Jan 2006

*University of Pennsylvania School of Nursing, Philadelphia, PA*

- Supported faculty, postdoctoral fellows, and doctoral candidates in the synthesis and editing of study forms.
- Assisted in IRB proposals, grant writing, and proposal submissions.
- Performed literature searches and reviews related to health outcomes and health literacy research.

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**Executive Assistant / Facilities Supervisor**

Sep 1999-Aug 2003

*PacificDental Benefits, Inc., Concord, CA*

- Provided administrative support, meeting planning, and travel arrangements for CFO, CEO, VP Finance, and VP Operations. Served as liaison among management executives, board members, attorneys, and investors. Created confidential and public corporate correspondence, spreadsheets, quarterly and annual regulatory reports, and other compliance documents for corporate entity and 5 subsidiary companies.
- Translated dental benefits brochures and patient materials from English to Spanish.
- Negotiated with vendors for office equipment and space planning, maintained budget and supervised Facilities department team in an office of 100+ employees.

**VOLUNTEER EXPERIENCE**

**Board Member At-Large: Penn Nursing Alumni Board**

July 2022-present

*University of Pennsylvania School of Nursing, Philadelphia, PA*

**Member, Board of Directors: La Puerta Abierta/The Open Door**

2020-2022

*Philadelphia, PA*

- Volunteer board member for La Puerta Abierta/The Open Door, a 501(c) 3 nonprofit organization with a mission of ensuring access to holistic, culturally and trauma-informed mental health support of the immigrant and refugee community of Philadelphia through education, collaboration and service.

**Member, Pennsylvania Hospital Surgical Mission to Guatemala**

Feb-Mar 2017

*University of Pennsylvania Health System, Philadelphia, PA*

- Participated in perioperative management of 27 surgical patients during a volunteer surgical mission in Santiago Atitlán, Guatemala: Performed pre-operative history and physical examinations of surgical candidates, acted as circulating nurse, post-op checked surgical patients, and acted as community liaison.

**Member / Coordinator, Guatemala Health Initiative**

2005-2009

*University of Pennsylvania School of Nursing, Philadelphia, PA*

- Co-created, administered, compiled, analyzed, reported, and translated community health needs survey for the Maya Tz'utujil population of Santiago Atitlán, Guatemala.
- Presented findings to the Board of Directors of the Hospitalito Atitlán and to clinical and administrative leaders at the University of Pennsylvania.
- Assisted in coordination of follow-up activities based on survey findings, including recommendation of hospital services and subsequent recording and interpretation of health promotion videos.

**Interpreter / Coordinator, Penn Language Link**

2003-2008

*University of Pennsylvania School of Nursing, Philadelphia, PA*

- Coordinated volunteer training; acted as certified interpreter and Nursing liaison in joint School of Nursing – School of Medicine effort to provide interpretation for patients and clinicians in the University of Pennsylvania Health System.

**PRESENTATIONS / PUBLICATIONS**

- “De novato a experto, y de vuelta: el liderazgo y el trabajo en equipo en enfermería” [From novice to expert, and back: Leadership and teamwork in nursing.” Presented (in Spanish) to Nursing Grand Rounds, Clínica Alemana de Santiago, Santiago, Chile. Oct 2023
- Co-facilitator: Botswana Healthcare Leadership Course. 3-day seminar in Gaborone, Botswana with participants from University of Botswana Faculty of Medicine, Faculty of Nursing, Princess Marina Hospital, Sir Ketumile Masire Teaching Hospital, and Botswana Ministry of Health. Mar 2023

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- “Trabajo de equipo en el cuidado del paciente de trauma,” “La comunicación en el paciente hospitalizado con trauma.” Presented (remotely, in Spanish) for Hospital Angeles de Puebla, Puebla, Mexico Jan 2022
- “Professionalism and effective communication,” “Who’s who in the ICU.” Presented (remotely) for Guangzhou Women’s & Children’s Medical Center critical care physician and nurse fellowship training program, Guangzhou, China 2020-2023
- Various participants – Education of trauma nurses at Princess Marina Hospital in Gaborone, Botswana – a one-week lecture series on care of the injured patient. Sep 2018
- Etzel, N. “The role of the advanced practice nurse in Trauma: A round table discussion.” Presented (in Spanish) at the Sociedad Panamericana de Trauma, Cartagena, Colombia Aug 2018
- Etzel, N. “Putting it all together: The “why, how and when” of nursing care of the complex trauma patient.” Lecture series presented to the Penn Presbyterian Medical Center Trauma RNs, Philadelphia, PA. 2016-2017
- Etzel, N. “Tarlov Cysts.” “Hydrocephalus.” Educational lectures presented to Pennsylvania Hospital ICU and floor RNs during Neuroscience Nursing Week, Philadelphia, PA. May 2013
- Etzel, N. “Evidence-Based Nursing Interventions in the Intensive Care Unit Setting.” Presented (in Spanish) to Sigma Theta Tau, Tau Alpha chapter, Universidad Autónoma de Nuevo León, Monterrey, México. Nov 2010
- Etzel, N. & Schram, J. “Microfinancing the reduction of indoor air pollution: an access initiative for improved cookstoves in Guatemala”. Poster presentation to Graduate and Professional Student Assembly, University of Pennsylvania, Philadelphia, PA. Nov 2007
- Hoffmann, M.S., Linton, J.M., Shearer, L., Cohen, K., & Etzel, N. “Confronting linguistic disparities in health care: Penn Language Link”. Context: The Journal Recognizing Student Health Professionals Engaged in Their Communities. Dec 2006
- Schram, J. & Etzel, N. “Assessing community health in a Tz’utujil Maya village upon the reconstruction of Hospitalito Atilán”. Guatemala Health Initiative. Accessible from: <http://www.med.upenn.edu/ghi/documents/community.pdf> Dec 2005
- Hoffmann, M.S., Linton, J.M., Etzel, N. & Shearer, L. “Hands-on cultural competency training through student medical interpretation”. American Association of Medical Colleges Conference, Washington, DC (poster presentation). June 2005
- Powell, M. & Etzel, N. “Sharing clear health messages: Easy to understand health facts and older adults”. IHA Institute for Healthcare Advancement conference, Irvine, CA (poster presentation). May 2005

**EXPERIENCE, CERTIFICATIONS, HONORS AND ACTIVE PROFESSIONAL MEMBERSHIPS**

- Member, Beta Gamma Sigma International Business Honor Society.
- Harvard Business School Online CORE: Credential of Readiness, June 2021 cohort.
- Recipient, Society for Trauma Nurses Clinical Excellence Award, March 2019, Lexington, KY.
- Bilingual (English/Spanish); obtained Pennsylvania medical interpreter certification, 2003.
- ATCN (Advanced Trauma Care for Nurses) Instructor (2009-present) and Course Director (2018-present).
- RTTDC (Rural Trauma Team Development Course) Instructor.
- BCON (Bleeding Control) Instructor (2017-present).
- Certified in CCRN (Critical Care Registered Nurse), ATLS (Advanced Trauma Life Support), ACLS (Advanced Cardiac Life Support) and BLS (Basic Life Support).
- Member, Sigma Theta Tau Honor Society of Nursing
- Recipient, GAPSA Provost’s Award, Students Engaging Globally (University of Pennsylvania, 2007).
- Recipient, Diane O. McGivern Award for contributions in working with a current health policy issue (University of Pennsylvania, 2006).

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- International TEFL (Teaching English as a Foreign Language) certification, 1998.
- 4-year recipient, Niagara University Honors Scholarship (1994-1998).
- Diplome de Langue Française, Université Catholique de l'Ouest, Angers, France, 1997.
- Member (inactive): Society of Critical Care Medicine, National Notary Association, Sigma Alpha Sigma Presidential Honor Society of Catholic Universities.
- Past President & Vice President: Phi Sigma Iota, International Foreign Language Honor Society (1996-1998).
- Interpreter and volunteer: Los Médicos Voladores (2002-2007).
- EMT-B certification: State of California, 1997 (inactive).
- Rotary International Youth Exchange Student to Minatitlán, Veracruz, Mexico, 1992-1993.